

Beat: News

## OVER 30,000 PARCELS MISDIRECTED EVERY DAY SAYS AUSTRALIA POST

### Lost Letters and Parcels on the rise

Perth , Western Australia, 14.08.2015, 10:15 Time

**USPA NEWS** - Spending over \$500,000 AUD to streamline Australia Posts new mail and parcel sorting facility has 20 percent 'Wrong Destination' issue according to Australia Post. With five major sorting facilities in Australia processing over 12,000 parcels an hour , thats over 288,000 parcels a day.

According to Australia post your parcel travels by truck, van or air to one of our five major Parcel Centres around Australia where it is processed (sorted further). It either uses the barcode that has been printed on a parcel or postcode information to automatically sort parcels. There are parcel facilities throughout Australia. There are two kinds of Mail / Parcel Centres, "Metropolitan" Mail Centres which are processing facilities in city areas and "Rural" mail centres . Next it is delivered (by road, rail or air) to a Delivery Centre where it is made ready for delivery. "Australia Post's figures show currently only 0.5 per cent of all parcels processed in our network are missorted - and missorted does not mean delivered to the wrong address," it said. Thats over 30,000 parcels a day heading to the wrong address all over Australia let alone the global destinations.

According to a recent survey on productreview.com.au who questioned 951 members of the Australian public, 97 people gave Australia Post an Excellent review with 93 rating them as just good, 78 as OK, 108 as bad and a whopping 575 as terrible. Results from Australia Posts e-parcel survey were just as disappointing. Where does your parcel end up from the sorting facility? This is handled by your regular postie or maybe by an Australia Post Contractor with a van (if the parcel is large or requires a signature). So if your every missing a parcel or a letter know that you're not alone and over 300,000 parcels a year vanish or are redirected to the wrong address, but seriously to see mail and parcels like I did today just left out in a public mall gives no confidence in the failing organisation founded in 1809. As consumer confidence drops so does our investment in Australia Post. I spoke to Brad Kirk owner of Plaza Cameras in Perth who shared some horrific stories of boxes missing or delivered to his competitors. " where are the posties that use to say hello and hand you your business mail and parcels" said Kirk. " I get my postie . if i see him, run in dump mail on the floor or counter and leave. Many times we dont even know confidential mail is left on the service counters or expensive camera parcels are left on the floor. Australia Post needs to perhaps rethink its value on other peoples property and appreciate we all pay a lot of money for your service." said Kirk Johnny Carson once said , "Mail your packages early so the post office can lose them in time for Christmas."....  
Namaste

### Article online:

<https://www.uspa24.com/bericht-4851/over-30000-parcels-misdirected-every-day-says-australia-post.html>

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